

City of Canada Bay

2026 Website Survey Competition

Terms and Conditions

1. The promoter of this competition is City of Canada Bay ABN: 79 130 029 35.
2. This is a game of chance. The 10 winners will be randomly selected from all valid entries in the presence of a witness.

Eligibility

3. Participants must submit the 2026 City of Canada Bay Website Survey and opt-in to the competition between 9am Thursday, 1 October 2026 and 11:59pm Thursday, 31 December 2026 and submit their full name, contact phone number, and a valid email address to be eligible to enter.
4. Participants must be at least 18 years old to enter.
5. Participants must be currently living in Australia.
6. Councillors, Council employees and their immediate family members (spouse, children, parents, and/or siblings) are ineligible to enter.
7. The competition is limited to one entry per person.
8. Entrants acknowledge that by entering the 2026 City of Canada Bay Website Survey they agree that their name may be disclosed on Council's corporate print and online communications channels, including social media platforms and email and print newsletters for marketing and publicity purposes, if they are selected as a winner.

How to enter

9. The City of Canada Bay Website Survey will be available on the Collaborate Canada Bay website and/or as a pop-up on the City of Canada Bay Council website at www.canadabay.nsw.gov.au
10. The Competition commences at 9am Thursday, 1 October 2026 and 11:59pm Thursday, 31 December 2026.
11. The Winners will be drawn at random by the Promoter (or its nominated agent) on Tuesday, 12 January 2027 at 1a Marlborough Street, Drummoyne, NSW 2047.

12. Winners will be announced from Tuesday, 12 January to Tuesday, 19 January 2027.
13. Incomplete, indecipherable or illegible entries will not be considered.
14. Council reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence), and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions, or who tampers with the entry process.
15. Errors and omissions may be accepted at the Council's discretion.
16. Offensive, incomplete, inappropriate, late or lost entries will not be considered.
17. Any entries submitted with false information will be discarded.

Prize

18. Prizes can be collected from City of Canada Bay's Civic Centre at 1a Marlborough Street, Drummoyne, NSW 2047.
19. The prize is non-transferable and cannot be exchanged for cash or other items.
20. The promoter reserves the right to substitute any component of the prize for a prize of equal value at their discretion.
21. The City of Canada Bay shall not be liable for any loss or damage whatsoever which is suffered (including, but not limited to, indirect or consequential loss) or for personal injury, which is suffered or sustained, arising out of the redemption of the prize or in connection with the redemption of the prize, except for any liability which cannot be excluded by laws.

General

22. Any promotional details written about the competition form part of the rules, and entry constitutes acceptance of these rules.
23. The City of Canada Bay accepts no liability whatsoever for any costs incurred in the preparation of any entry or any other losses arising from the entry.
24. The City of Canada Bay reserves the right to not announce any winner.
25. Entrants must not seek to approach or influence any competition organiser during the judging period of this competition. No correspondence will be entered into between the panel and entrants except as set out in these terms & conditions.

Winner selection and announcement

26. The winners will be randomly selected with a witness present from all valid entries and may be communicated via social media, and the winners will also be contacted via phone and/or email.
27. Ten (10) winners will receive a prize:
 - 1x \$50 Coles eGift CardIf we are unable to contact the winner within seven (7) business days on the telephone number and/or email address provided on their entry form, that contestant forfeits their prize, and the prize will be awarded to another entrant via random draw.

28. Prizes must be claimed within 30 days of the winner being contacted.
29. The Promoter reserves the right to distribute prizes at random. All prize allocations are final and binding. Prizes are not transferable, exchangeable or redeemable for cash or any other item, and no substitutions will be made at the request of a winner.
30. The outcome of the competition is final. No correspondence relating to the selection will be entered into.

Privacy

31. All personal information collected in connection with this competition by Council is managed in accordance with the Privacy and Personal Information Protection Act 1998 (NSW).
32. By entering this competition, entrants consent to the collection, use, and storage of their personal information for the purposes of the 2026 Website User Survey and associated Competition.
33. This competition will obtain personal information through the third-party service Social Point by Open Point, which is the content management system for the City of Canada Bay's community engagement platform, Collaborate Canada Bay, available at www.collaborate.canadabay.nsw.gov.au. When you provide your details to these services you are agreeing to their relevant Terms of Service and privacy policies. For more information, please see the Collaborate Canada Bay Privacy Policy at www.collaborate.canadabay.nsw.gov.au/privacy-policy and the Social Point Privacy Policy at www.openpoint.com/privacy-policy.
34. For further details on how the City of Canada Bay manages personal information, participants can review the Council's Privacy Policy at www.canadabay.nsw.gov.au/online-privacy-statement. Entrants may request access to or correction of their personal information by contacting Council at 9911 6555.
35. By entering the Competition you indicate you have read and agree to be bound by the City of Canada Bay Privacy Policy.

General conditions

36. Competition Details: Any promotional details about the competition form part of the rules, and entry constitutes acceptance of the rules.
37. Changes: The promoter reserves the right to amend or withdraw the competition at any time without prior notice.

Copyright and moral rights

38. Ownership: Entrants warrant that they are the owner of all copyright in their entry.
39. License: Entrants grant Council a royalty-free, perpetual, worldwide, exclusive, and irrevocable license to use the entry for any legal purpose, including but not limited to marketing and promotional activities.

Disclaimer and release

40. Liability: Council accepts no liability for any claims of intellectual property infringement or moral rights related to an entry to the extent permitted by law.
41. Release: The entrant agrees to release Council from any claims concerning infringement and moral rights related to their entry.