

CONSULTATION REPORT

Background

Bayview Park toilets are proposed to be upgraded to better serve park users. Bayview Park is a well-loved park with high visitation, and the recently opened swim site has created a new set of needs for visitors.

Council consulted the community on the proposal to construct a new amenities building closer to the swim site, which may include more toilets, change rooms, and indoor and outdoor showers. A proposal to keep the existing toilet building for storage was also included in the consultation materials.

This report outlines the community feedback received during the consultation period.

Contents

Background.....	1
Consultation details.....	1
Consultation summary – 61 submissions total	2
Overall consultation findings.....	2
Participant data	2
Feedback themes	3
Appendix A - Community drop-in report.....	6
Appendix B - Collaborate page traffic.....	7
Appendix C - Promotional materials.....	8

Consultation details

Period: 3 February – 5 March 2023

Council asked the community for input on:

- Whether they support a new amenities block
- Feedback regarding a proposed new location (see appendix C)
- Feedback on what is to be included in the building design

What methods were implemented to notify the community of this consultation opportunity?

- Direct notification letters and FAQs to 1500 residences in the area
- Email notification to Bayview Park Collaborate page followers
- Four on-site posters promoting the consultation
- Two Instagram posts reaching 2,800 people with 23 comments
- Three Facebook posts reaching 9,600 people and 3 comments



What engagement methods were undertaken?

- Online engagement survey at collaborate.canadabay.nsw.gov.au
- Direct email and phone number provided for further information
- On-site drop-in session on Sunday 12 March at 3 – 5pm – attended by 12 residents

Consultation summary – 61 submissions total

Consultation Participation

- 1,495 visits to the Collaborate page
- 49 survey submissions
- 6 emails
- 6 forms submitted at drop-in sessions (report in appendix A)

Overall consultation findings

- Consider upgrading the existing amenities building
- Proposed location may ruin views and make the park too crowded
- Fishermen may use outdoor basins to descale and gut fish
- Residents bordering the park don't agree with providing additional showers and change rooms
- Residents further away from the park support the proposal to include showers and change rooms
- Participants highlighted issues with maintenance of the existing park and the existing toilet block, ranger visitation, usage of charcoal barbecues, car park issues, and concerns with swim site pollution and safety for users. This should be considered when planning upgraded/additional amenities.

Participant data

- 30% (18) live on the border of the park
- 28% (17) live near the park
- 28% (17) live in Concord
- 21% (13) don't live in Concord but visit the park regularly

Group	Support new amenities building as per proposal (showers, change rooms etc)	Support new toilets, oppose showers, change rooms, outdoor basins	Support upgrading existing building	Oppose proposal completely
Border residents	3	11	1	2
Nearby residents	11	1	1	2
Concord residents	9	0	2	3
Park visitors (don't live in Concord)	11	0		1
Total*	34	12	4	8

*Please note that some participants clicked more than one demographic group, so their position was not duplicated across two groups.

Feedback themes

Support for proposal

- Proposed location is in a better spot for park users
- Change room and indoors showers are essential to fully enjoy the swimming experience
- Requests (x 3) to introduce a kiosk, cafe or community space with commercial kitchen
- Somewhere to change would be good
- Suggest lockers for bags
- Rowers using the park need more facilities as there are 30-50 boys per hour racing
- Park is family friendly and has lots of visitors
- Please include outdoor showers, much easier with kids to rinse off quickly
- Locate showers and a tap for washing feet near the car park to wash off sand

Support new toilets, oppose showers, change rooms, outdoor basins

- An additional outdoor shower near the swim site would be sufficient for swim site users
- Another building in the park would ruin amenity as the park is too small for this vision, or would be better in the car park roundabout
- Upgrading the existing building would be sufficient
- Adding outdoor sinks would encourage fisherman to descale and gut their fish near the toilets
- Indoor showers and change rooms would encourage campers to visit and stay in the park
- Queries regarding the benefit to residents of this upgrade

Support upgrading existing toilets

- Preference is to knock down or renovate existing site. The proposed site takes yet more grass space away and is too close to the playground.

Opposition to any upgrades

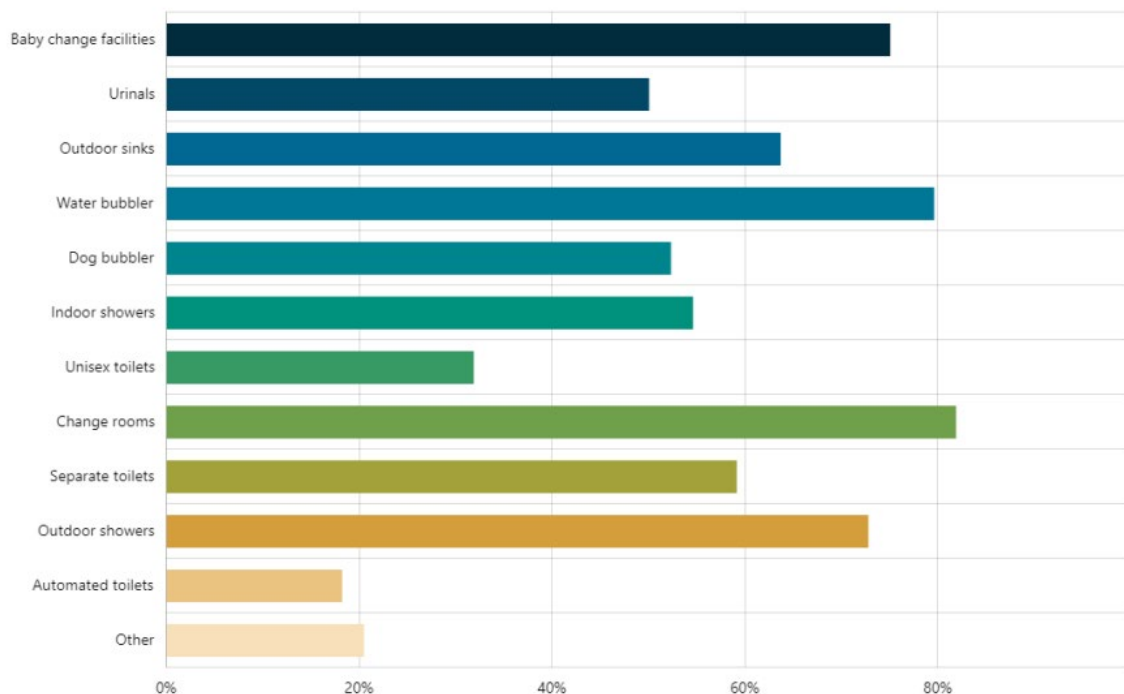
- Council should stop spending money
- Fix the existing toilets first
- The swim site is dangerous so don't bother

Design requests for the building

- Big enough to bring prams/families into change rooms
- The toilet blocks in Blaxland Riverside Park and also Centennial Park are very pleasant to use (lots of open space and air flow) and are also very aesthetic to the natural environment
- Parents room
- Accessible toilets only
- Trough style urinals for large groups (e.g. rowing days)
- Outdoor showers
- Accessible for prams, walkers and wheelchairs
- Sinks on the outside of the building for those just wanting to wash their hands
- Low taps to wash off sandy feet
- Innovative, creative design showcasing the Aboriginal history and migrant history
- Creative place for all community members of diverse age groups to come and use. An architectural design competition can be held and interior design competition can also be held to pick the best of the lot
- Easily maintained
- Aesthetically pleasing, discrete and blending in with the surrounds
- Include an indestructible shelf in changeroom for changing diapers
- Concrete floors not tiles
- Modern
- Not automated

What should be included in the building?

Please note, this is survey data only and doesn't include email or drop-in data which was overwhelmingly in support of accessible toilets only.



name	count	percentage
Baby change facilities	33	75.00
Urinals	22	50.00
Outdoor sinks	28	63.64
Water bubbler	35	79.55
Dog bubbler	23	52.27
Indoor showers	24	54.55
Unisex toilets	14	31.82
Change rooms	36	81.82
Separate toilets	26	59.09
Outdoor showers	32	72.73
Automated toilets	8	18.18
Other	9	20.45

Percentage = % of participants who selected that option

Other:

- Outdoor shower only
- Exercise equipment
- Kiosk x 2
- Community room
- Combined tap and hand dryer. No paper towels
- Waste/water outlets in toilet cubicles to prevent water collection
- Solar panels
- Dog washing area

Other suggestions for the park

- More maintenance throughout the park of existing facilities, especially the toilets which are consistently “messy” / “filthy”
- More visits from rangers
- Vandal proof boom gate
- Surveillance cameras
- Lighting improvements for sunset/evening walks
- More fixed barbecues
- Portable barbecues should be banned
- More bins
- More seating
- Fix the sharps in the swim site
- Continued objection to the swim site and people swimming due to perceptions of pollution, lack of resident support and consultation
- Feedback regarding rubbish, charcoal barbecues and misuse of the site by visitors
- Enforce “no dogs” signage
- Car park should be timed but not paid. Given the site is so poorly serviced by regular public transport I don't think people should have to pay for parking when there are so few other options.
- Kiosk
- Stop spending
- Upgrade the playground

Appendix A - Community drop-in report

Sunday 12 February 2023, Bayview Park Concord

City of Canada Bay attendees:

- Samriddhi Shrestha, Building Projects Officer
- Sarah Corry, Engagement Coordinator

Community attendees: approximately 12

Community feedback:

All participants shared feedback in a broad discussion of the project and the wider context of the park and its users. All participants identified themselves as local residents.

Support for proposed new amenities:

- Broad support for more toilets, it is acknowledged that more toilets are needed
- Opening hours will need to be stricter because they are currently at random hours
- Suggestion to keep one toilet open in existing building for bus drivers

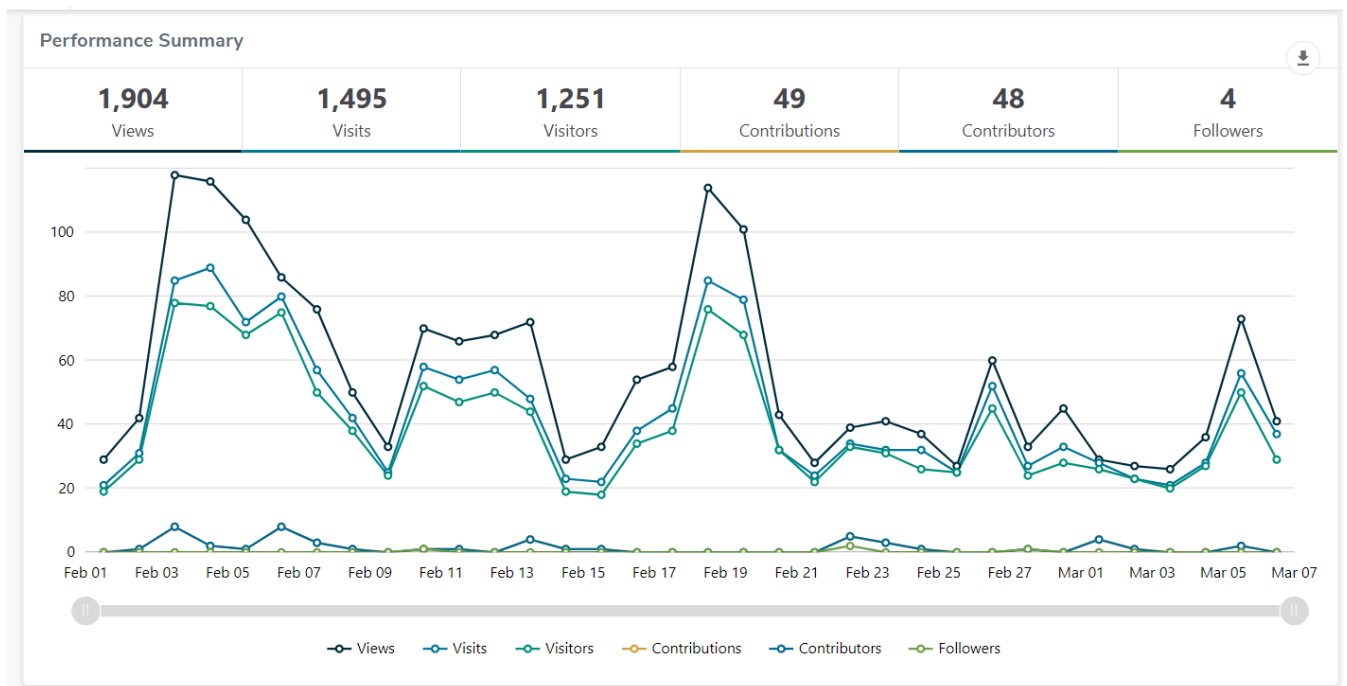
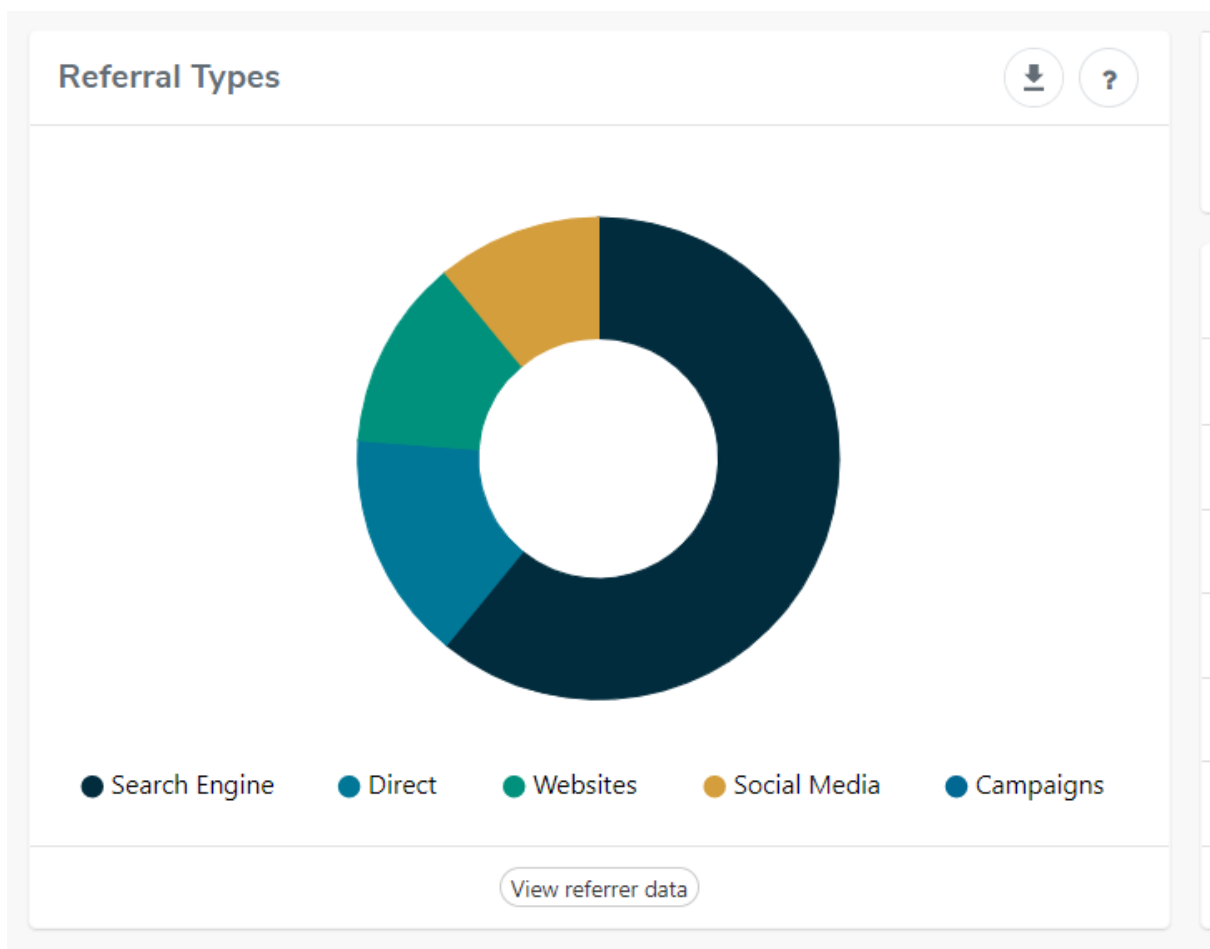
Opposition to/concerns about proposed new amenities:

- Opposition to indoor/outdoor showers and change rooms. Participants believe these services will only be used by non-residents and therefore shouldn't be included
- Concerns regarding campervans/campers coming to the site to use showers if they are installed
- Opposition to outdoor sinks because fisherman will use it to clean and gut fish
- Participants believe outdoor shower that is already available is sufficient

Other points made regarding Bayview Park and the swim site:

- Issues with general maintenance of the park:
 - Reseeding Casuarina's that are by the water require quarterly maintenance because they are blocking views and disrupting the foreshore
 - One of the existing toilet doors has a broken hydraulic door closure which is causing a very loud banging noise
 - Boom gate is constantly broken
 - Need more bins (being provided in park upgrades which are to begin soon)
 - Charcoal barbecues – suggestion to create a “barbecue zone” so that people don't cook on charcoal directly next to residents causing smoke to travel into residences; suggestion to only allow electric barbecues
 - Boat trailer parking needs better signage
 - Rangers - need to patrol more often to manage behaviour in the park, particularly on weekends when the park is busy. What authority to they have? What times are they scheduled to patrol?
 - Swim site – why didn't remediation of the swim site happen?
 - Ferry – why did it stop? Are there plans to reinstate?
 - Dogs on leash need to be enforced

Appendix B - Collaborate page traffic





Bayview Park Amenities upgrade

The City of Canada Bay is proposing to build a new amenities building at Bayview Park to improve the park experience for visitors and support the new swim site. The building is intended to be functional, safe, inclusive, contemporary, and long-lasting.

We want to hear from the community about the proposed location, design, layout, and functionality of the new building.

Have your say

- 🌐 bit.ly/bayviewamenities or scan the QR code
- 📍 In person at Bayview Park, Concord on Sunday, 12 February 3–5pm
- ✉ Email council@canadabay.nsw.gov.au
- ✉ Send mail to Locked Bag 1470, Drummoyne 1470.

Have any questions? Call Council on 9911 6555. Submissions close on Sunday, 5 March 2023.



2 February 2022

The Resident
Concord NSW 2137



Dear Resident,

Consultation: New Bayview Park amenities

Council is proposing to build a new amenities building in Bayview Park, Concord to better serve park users and support the new swim site. The proposed location can be found below. We want to hear from the community about its proposed location, design, layout, and functionality.



The new amenities building may include:

- Accessible toilets
- Indoor showers
- Change rooms
- Outdoor wash basins

We are also proposing to maintain the current amenities block for storage and potential future uses.

We invite your ideas and feedback on this proposal until Sunday, 5 March 2023 in the following ways:

- In person at Bayview Park on Sunday 12 February from 3 – 5pm
- Online at collaborate.canadabay.nsw.gov.au/bayview/amenities (or scan the QR code)
- Email council@canadabay.nsw.gov.au (subject: Bayview Park amenities)
- Phone 9911 6555
- Mail: Locked Bag 1470, Drummoyne NSW 1470 (Attn: Buildings & Property team)

For further enquires you can contact our Building Projects Officer, Samriddhi Shrestha, on 9911 6555.

Kind regards,

A handwritten signature in black ink, appearing to read "Angelo Tsirekas".

Mayor Angelo Tsirekas
City of Canada Bay



Canada Bay Civic Centre Drummoyne
1a Marlborough Street Drummoyne NSW 2047
Locked Bag 1470 Drummoyne NSW 1470
ABN 79 130 029 350

Tel 9911 6555
council@canadabay.nsw.gov.au
www.canadabay.nsw.gov.au

BAYVIEW PARK NEW AMENITIES PROPOSAL FACT SHEET



To better serve park users, Council is proposing to build a new amenities building in Bayview Park, Concord. To support the swim site, the new amenities building may include accessible toilets, indoor showers, change rooms and outdoor wash basins.

The amenities building would be located closer to the swim site and next to the playground. The building would be locked after hours like all Council-owned public buildings. Council is proposing to maintain the existing toilet building for storage and future potential uses.

Council wants to hear from the community about the proposed new location, design, layout, and functionality of the new toilets and is seeking the community's feedback until 5 March 2023.

More information can be found at: collaborate.canadabay.nsw.gov.au/bayview/amenities

Related Projects

- Bayview Park swim site – opened in November 2022. For daily updates on water quality for your swim, visit www.ourlivingriver.com.au
- Bayview Park Upgrades – final designs are now available, with construction to begin in April 2023. For more information, visit collaborate.canadabay.nsw.gov.au/bayview

FAQs

Why does the park need a new amenities building?

The existing toilet block is no longer fit for purpose. With the new swim site now open, park users have different needs in the park. Toilets, showers, and change rooms will provide park users with the amenities they need to best enjoy the park.

The existing toilet block is too far from the new swim site for the community to get changed and shower after swimming. It is also located closer to residences, so Council's team has determined that adding amenities to the current building could disturb nearby residents.

What does Council intend to do with the existing toilet block?

The existing toilet block could remain as is or could potentially be used for storage. Council will assess the need for these toilets once the new amenities block is open and in use.

How was the location of the new building decided?

The new location has been chosen for the following reasons:

- Accessibility
- Safety
- Shared use of amenities by all park users

What happens to our feedback?

Council reviews all feedback provided via our feedback channels and prepares a report. Community feedback will be used to guide the next steps in the project, particularly with regards to the location and design of the new building.

What happens next?

Once Council has received and reviewed community feedback, a feasibility study including a services investigation will be carried out.

Some of the major services feasibility assessments include an extension of the sewer line and a soil contamination assessment.

Following these studies, an architect will be engaged to undertake concept design works. These designs will be informed by the community's input. Council will then share these concept designs with the community for review before construction begins.

When will the new building be constructed?

The building will be constructed in financial year 2024/2025.

Will Council provide more parking?

Council does not plan to add more parking to Bayview Park.

How will the building be maintained?

The building will be maintained by Council. Regular cleaning and maintenance will be done as required.

I have another suggestion about Bayview Park

The best way to direct general feedback is through our customer service team by emailing council@canadabay.nsw.gov.au using subject: "Bayview Park Concord enquiry"

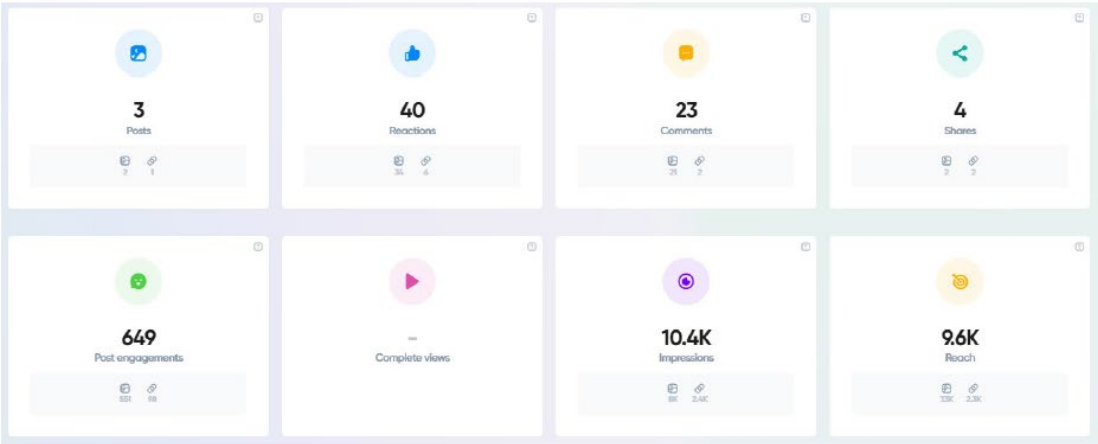
For questions regarding the Bayview Park upgrades, you can call project lead Catherine Yang on 9911 6555.



For questions regarding this project, call project lead Samriddhi Shrestha on 9911 6555 or email council@canadabay.nsw.gov.au

Communications report: Bayview Park amenities

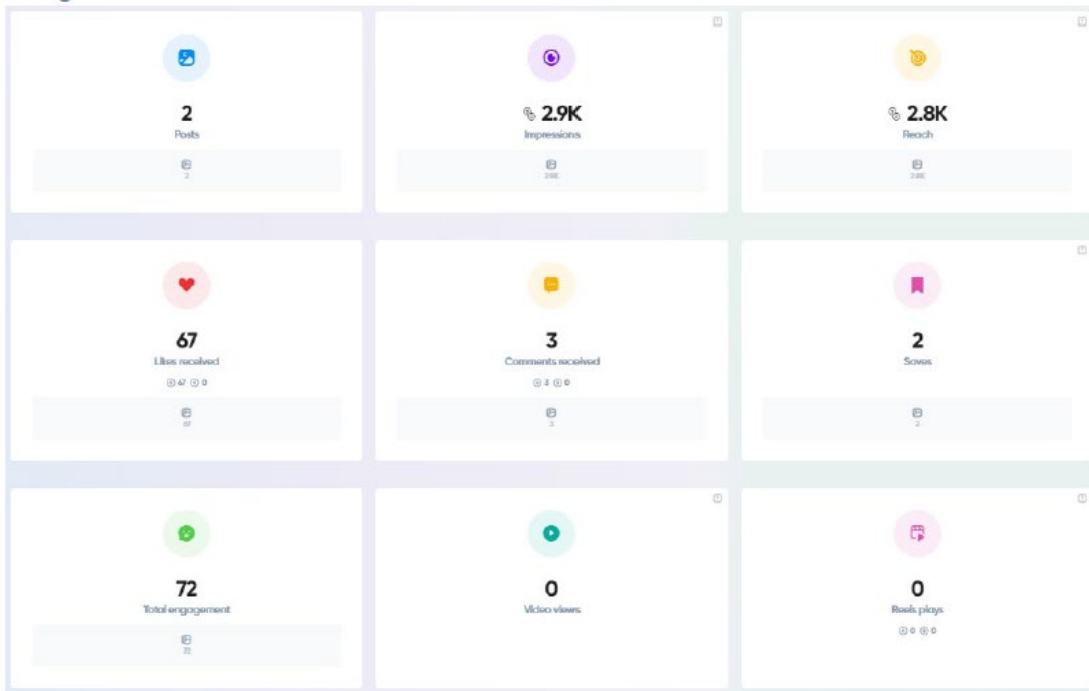
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